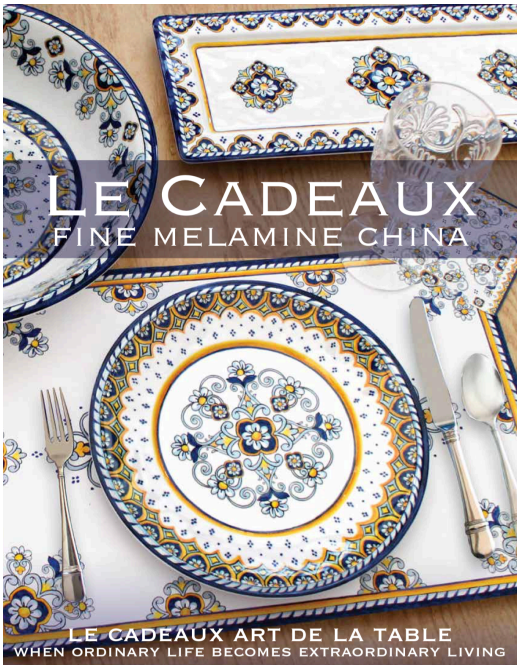
Dropship Progam



Below are the specifics:

- Store will submit their order to their local sales rep.
- No minimum order.
- Customer name, full address, phone number/e-mail
  (in case of delivery questions/issues) must be indicated on the order.
- All drop ship orders will have a $5.00 drop ship fee. Fee covers additional processing, handling and
  (non regular casepack)special boxes required to ship directly to consumers.
- We will invoice store per the usual manner, invoice will include shipping/freight charges to the customer and the drop ship fee.
- We will include a packing list ***only*** in the box to the customer. It will not contain any prices.
- Turnaround time to ship order is 7 days as we do not have full staff at our office/warehouse each day in order to comply with California directive to close all non-essential businesses.
- In the event of a return by a customer, store ***must*** send an e-mail with the invoice # and item (s) code to claims@lecadeaux.com. Once we receive the claim we will e-mail the store a call tag and they can then in turn e-mail to the customer (or hard copy can be sent by regular mail if necessary, but a longer process). Customer will use that call tag to return the item in the same original box in same original packaging. They will need to call UPS to schedule a pick up.
- Store is responsible for return freight/shipping costs
- As a reminder, we have a special website www.theartworkplace.com that has hi res images of all Baby Cie and Le Cadeaux items. It is very user friendly and a handy tool for both reps and stores. We keep it updated with all new lifestyle shots as well as pictures used on our Instagram @lecadeaux_official and Facebook page.